

Scheduling a Visit over the Web

ONCE YOU HAVE REGISTERED IN PERSON AT THE CLARK COUNTY DETENTION CENTER YOU MUST INITIALLY USE THIS PROCESS (ONE TIME) TO RETRIEVE YOUR PASSWORD AND BEGIN SCHEDULING VISITS ONLINE.

Go to <http://ccdcvvs.lvmpd.com>



Click “Forgot your password? Click here to reset it”



ENTER EMAIL ADDRESS YOU USED TO REGISTER AT THE CLARK COUNTY DETENTION CENTER

Enter the security code presented to you on the screen (Type All Letters in **CAPITAL**)

Click “Reset Password”

You password has been successfully reset. You should soon be receiving an email with your new password.

[Return to Login](#)

Login into your email and retrieve the email sent from Clark County Detention Center.

In the email you will receive the following information

- **YOUR VISITOR ID**
- **YOUR EMAIL ADDRESS**
- **YOUR NEW PASSWORD**

USE THE ABOVE INFORMATION TO LOG ON AND SCHEDULE VISITS

Go to <http://ccdcvvs.lvmpd.com>

Click the “Schedule a Visit” link

Select desired language from Drop down in top right corner



ENTER EMAIL ADDRESS OR VISITOR ID

ENTER PASSWORD

Click the **Log On** button

ONCE LOGGED IN:

If you need to **add an inmate** to your visitor list click “**here**” under **MY INMATES**

If you need to **add a visitor** to your visitor list click “**here**” under **MY Visitors**. This allow you to schedule more than one visitor at the same time (i.e. – two visitors at a time).

English

Home

Home Account New Visit FAQ Log Off

[Click here to schedule a visit](#)

My Visit Quotas

| | Count | Visits Remaining | Time | Time Remaining |
|-----------------|-------|------------------|-------|----------------|
| Week of 6/6/10 | 0 | n/a | 00:00 | n/a |
| Week of 6/13/10 | 0 | n/a | 00:00 | n/a |

My Upcoming Visits

| Date | Start Time | End Time | Inmate | ID |
|------|------------|----------|--------|----|
| | | | | |

Renovo Software, Inc © 2010

My Inmates

Click [here](#) to manage My Inmates

My Visitors

Click [here](#) to manage My Visitors

If you already have an inmate registered you can click “**Click here to schedule a visit**”

If you know your inmates ID # enter in the box

English

Choose Inmate

Home Account New Visit FAQ Log Off

My Inmates

i You have currently not assigned any My Inmates. You can assign inmates to your My Inmates list under Account.

- Choose Visitor(s)
- **Choose Inmate**
- Choose Date / Time
- Confirmation

Add By Inmate ID

Inmate ID (if known)

Add to My Inmates

Search for Inmate
[Search Inmates](#)

Renovo Software, Inc © 2010

If you are unsure of the inmate's id you can search for them using their first and last name. Note: You are required to enter at least the first two letters of their first name **AND** the first two letters of their last name to do the search.

Choose Inmate

Home Account New Visit FAQ Log Off

i If you are unsure of the inmates id you can search for them using their first and last name. Note: You are required to enter at least the first two letters of their first name and the first two letters of their last name to do the search.

• Choose Visitor(s)
• **Choose Inmate**
• Choose Date / Time
• Confirmation

Search for Inmate

First Name

Middle Name

Last Name Search

Renovo Software, Inc © 2010

When you have located your inmate select **“Add”** to the right of the inmate name and information.

Manage My Inmates

Home Account New Visit FAQ Log Off

The following inmates met your search criteria.

| <u>Last Name</u> | <u>First Name</u> | <u>Middle Name</u> | <u>Inmate Id</u> | |
|------------------|-------------------|--------------------|------------------|---------------------|
| DOE | JOHN | | 0002752829 | Add |
| DOE | JOHN | | 0002753032 | Add |
| DOE | JOHN | | 0002753035 | Add |
| DOE | JOHN | | 0002753036 | Add |
| DOE | JOHN | | 0002753090 | Add |
| DOE | JOHN | | 0002753099 | Add |
| DOE | JOHN | | 0002753131 | Add |

<< < 1 > >>

[Click here to change your search criteria](#)

• Visitation Center Info
• Change Email
• Change Password
• Contact Information
• Identification
• **My Inmates**
• My Visitors

Renovo Software, Inc © 2010

You will receive a confirmation that your inmate has been successfully added to your My Inmates List.

Click the **New Visit** Tab

Click **Select** to the left of your inmates name

Choose Inmate

- Home
- Account
- New Visit
- FAQ
- Log Off

My Inmates



Please select an inmate to visit from the list below. You can assign inmates to your My Inmates list under Account.

- Choose Visitor(s)
- **Choose Inmate**
- Choose Date / Time
- Confirmation

[Select](#) JOHN DOE

Add By Inmate ID

Inmate ID (if known) [Lookup](#)

Add to My Inmates

Search for Inmate

[Search Inmates](#)

Renovo Software, Inc © 2010

Select an available date

Select the Visitation Center (Clark Visitation Center)

Select a time of day preference. No Preference (12:00AM - 12:00AM) will give you the opportunity to select all available times.

You will be presented available visitation times for your inmate. Click **“Select”** to the left of the time you wish to schedule.

| | | |
|------------------------|---------------------|--------------------------------|
| Select | 07:30 AM - 07:55 AM | Clark County Visitation Center |
| Select | 08:00 AM - 08:25 AM | Clark County Visitation Center |
| Select | 08:30 AM - 08:55 AM | Clark County Visitation Center |
| Select | 09:00 AM - 09:25 AM | Clark County Visitation Center |
| Select | 09:30 AM - 09:55 AM | Clark County Visitation Center |
| Select | 10:00 AM - 10:25 AM | Clark County Visitation Center |

Check the information below to ensure accuracy.

If everything is setup correctly Click the **“Reserve”** button at the bottom of the page to confirm your reservation.

Congratulations! Your visitation has been reserved. Please note the confirmation number as it will be needed for any inquiries.

Visitation Confirmation

Confirmation ID: 51
Status: Confirmed

 [print summary](#)

 [cancel visit](#)

Inmate

JOHN DOE

Visitor(s)

KEVIN PULLMAN

Relationship To Inmate

Spouse

Date and Time

Date: Tuesday, June 08, 2010
Start Time: 08:00 AM
End Time: 08:25 AM

Visitation Center

Clark County Visitation Center
Las Vegas, NV

[Return Home](#)