

LOCAL RESOURCES

Enforcement Issues
Short-Term Rental Unit 24-Hour
Complaint Hotline:
Phone: (702) 455-8314

Clark County Code Enforcement
Public Response:
Phone: (702) 455-4191

Las Vegas Metropolitan Police
Department:
Emergencies: 9-1-1

Short-Term Rental Licensing Questions
Clark County
Department of Business License
500 S. Grand Central Parkway
Box 551810
Las Vegas, NV 89155

Phone: (702) 455-4321
Email: STR@ClarkCountyNV.gov
<http://www.clarkcountynv.gov>



LIVING IN CLARK COUNTY

Clark County is a dynamic and innovative organization dedicated to providing top-quality service with integrity, respect and accountability. With jurisdiction over the world-famous Las Vegas Strip and covering an area the size of New Jersey, Clark County is the nation's 11th-largest county and provides extensive regional services to more than 2.4 million citizens and an average of 43 million visitors a year.



LOCAL REPRESENTATIVE CONTACT INFORMATION

Name: _____

Phone Number: _____

Upon notification of a complaint, the local representative must be available by phone twenty-four (24) hours per day, seven (7) days a week. Local representative must respond to the short-term rental unit within thirty (30) minutes and thereafter, has sixty (60) minutes to resolve the problem giving rise to the complaint.



Short-Term Rental Units Good Neighbor Brochure Clark County, NV

HOW TO BE A GOOD NEIGHBOR



To ensure compliance and provide for the public peace, health, safety, order, and welfare, each licensee must permit the inspection of the residential unit by the Department, or by any department or agency required by the Department to conduct an inspection of the residential unit.

Short-term rental unit licensees must maintain the short-term rental unit in a safe, habitable, and hazard-free condition, including, without limitation, all mechanical, electrical and plumbing systems within the residential unit.



PROHIBITED CONDUCT

No short-term rental unit may be used for any purpose other than for dwelling, lodging, or sleeping and for activities that are incidental to its use for dwelling, lodging or sleeping.

Gatherings of people that exceeds the maximum occupancy allowed per code is prohibited, unless they are private guests of the owner in owner-occupied residential units unrelated to any short-term rental unit booking.



NOISE STANDARDS

The use of any radio receiver, stereo, musical instrument, sound amplifier, or similar device which produces, reproduces, or amplifies sound shall be permitted only within an enclosed short-term rental unit.

During the hours of 10:00 P.M. to 7:00 A.M., the use of outdoor amenities, such as pools, spas, barbecues, and firepits is prohibited.



LIGHTING STANDARDS

The use of all rear and side yard outdoor lighting is prohibited between the hours of 10:00 P.M. and 7:00 A.M., with the exception of motion-sensitive outdoor security lighting.



AIR QUALITY STANDARDS

The licensee shall ensure compliance with air quality standards provided in Section 40 of the Clark County Air Quality Regulations (“Prohibition of Nuisance Conditions”) and Title 30 of this Code.



HAZARDOUS MATERIALS STANDARDS

The licensee shall ensure compliance with County hazardous materials standards established in Title 30 of this Code.



PARKING

Vehicles must utilize all residential on-site parking before utilizing street parking. All vehicles shall be parked in accordance with all applicable laws and regulations.



SANITATION

Trash and refuse shall not be left or stored in public view, except in proper solid waste containers on the day specified for solid waste collection.



MAXIMUM OCCUPANCY

The maximum occupancy of the residential rental unit must be limited to the lesser of two (2) persons per bedroom or ten (10) persons per residential unit.